



Comfort Guard – Extended Product Protection Plan ***Administration and Marketing Support***

NOTE: BOILER MUST BE REGISTERED UPON INSTALLATION TO ACTIVATE THE WARRANTY

The **COMFORT GUARD** Extended Protection Program is an extended 5 year parts and labor warranty that is offered for purchase through Slant/Fin wholesale distributors for newly installed Slant/Fin boilers.

This extra protection plan is available free with our Bobcat, Lynx & VSL boilers used in residential applications, when the boiler is registered within 30 days of installation. All labor must be done by a contractor who is enlisted in the program in order to be covered. The Program Administrator, Cornerstone United, Inc. can give you a list of contractors in your area.

The **COMFORT GUARD** Extended Protection Program for Slant/Fin is managed by two offices: Program Administration (Cornerstone United, Inc.) and Slant/Fin Headquarters. These offices can assist you with all aspects of the program.

The following ADMINISTRATION is handled at CornerStone United, Inc.

Contractor

- to become a primary service dealer
- for claims information or the status of a pending claim
- regarding any administrative issues of the Comfort Guard Extended Product Protection Program

Homeowner

- if you are unsure if a repair is covered under the Comfort Guard Extended Product Protection Program
- to verify coverage for a registered product
- regarding any administrative issues of the Comfort Guard Extended Product Protection Program

Contact: PROGRAM ADMINISTRATION OFFICE

CornerStone United, Inc.
Comfort Guard Plan Administrator
1899 Tate Boulevard SE, Suite 2110
Hickory, NC 28602
Phone: 800-824-5090 Fax: 828-345-1918

The Comfort Guard Plan Administrator is the nation's oldest and largest independent service contract administrator. Founded in 1972, the Administrator has dealers in all 50 states and Canada, selling a variety of programs in many different industries. The Administrator maintains a network of service companies that perform customer service in all 50 states and Canada.

Boiler Registrations must be sent to Slant/Fin. SALES and MARKETING support and information related to selling and marketing the Comfort Guard Extended Product Protection Program within your sales and service departments is available from the Slant/Fin Home Office.

Contact: SALES and MARKETING OFFICE

Slant/Fin Corporation
100 Forest Drive, Greenvale, NY 11548
Phone: 516-484-2600 Fax: 516-484-0530

5 Year Extended Product Protection Plan Terms & Conditions

In addition to the terms and conditions of the original manufacturer's warranty, the following terms and conditions will apply:

The period of this Plan is from the product installation date or eighteen (18) months from the original date of manufacture, whichever comes first and continues for the term noted on the Product Protection Plan, depending upon the coverage purchased. Plan coverage for labor for properly registered equipment will begin on the thirty-first (31st) day after equipment installation and will continue for a total of five (5) years from the earlier of the original date of equipment installation or eighteen (18) months from the date of equipment manufacture. Plan coverage for parts will begin on the later of the first (1st) day of the second (2nd) year following the date of equipment installation or the time of expiration of the original manufacturer's warranty and will continue up to a total of five (5) years from the earlier of the original date of equipment installation or eighteen (18) months from the date of equipment manufacture. The Plan includes all manufacturers', OEM and/or dealer warranties. Work on this product must be by a service agency authorized by the Administrator.

The Plan will pay to repair and/or replace parts which fail under normal use at rates established by separate Service Center Agreement. Extra charges such as diagnostics, mileage, overtime or shipping are not covered. Nuisance calls are not covered by this Plan. This Plan is for residential products only. All labor is reimbursed at the approved rate, regardless of when the service is performed.

Only repairs that are attributed to normal failure of the electronic and mechanical functions of the unit are covered. Failure due, but not limited to, abuse, negligence, impact, fire, lightning, power failures and/or surges, rust, corrosion and water supply failures are not covered. Damage and/or repairs to cabinets and all exterior components, normal maintenance, related ductwork, power surges, electrical spikes or electrical circuit overloads, cleaning of drains, filters, batteries, knobs, etc. are not covered. Additional or unusual utility bills incurred due to any malfunction or defect in equipment and labor cost of gaining access to or removal of a unit that requires special equipment or tools such as cranes, ladder trucks, etc. are not covered. Maintenance needed to keep the product in "good operating condition" is not covered. This includes, but is not limited to, cleaning, tune-ups, fuses, nozzles, pilot orifices, adjustment of customer controls and customer product education. Labor, material, expenses or equipment required to comply with laws and/or regulations imposed or set forth by any governmental agencies including, but not limited to, the storage, handling, recovery and/or recycling of refrigerants are not covered by this Plan.

Labor, under the Plan, to replace an entire boiler or boiler sections is limited to a maximum total of six (6) man hours and must be approved prior to the repair by Slant/Fin and the Administrator.

To Obtain Service: Contact the installing Contractor. If the installing Contractor is not known, you may contact the Plan Administrator at Comfort Guard (800) 824-5090 and a qualified Service Contractor will be located for you.

The Plan Administrator is: Comfort Guard, Inc., 1899 Tate Boulevard, SE – Suite 2110, Hickory, NC 28602, FAX (828) 345-1918.

The obligations under this Plan are insured by Dealers Assurance Company, 3518 Riverside Drive, P.O. Box 21185, Columbus, Ohio 43221-0185, 800-282-8913.

To transfer ownership of this Plan, or in the event of product exchange, the customer must send written notification to the Administrator with a \$15.00 transfer fee. The original Plan period remains.

Any representation of this Plan other than the terms herein are not binding on Slant/Fin, the Administrator or their agents, nor shall they be liable for any incidental or consequential damages.

This Plan gives you specific legal rights, and you may have other rights that vary from state to state. This Plan gives you specific legal rights, and you may have other rights that vary from state to state. Any terms and conditions of this Agreement that are in conflict with the statutes of the state wherein it is issued are hereby amended to conform to those statutes.

*** Contractor: Please be sure to register with Comfort Guard to become a qualified service contractor.**

Call 1-800-824-5090 for details.